

Maintenance Guide

Maibec Acenta® Fastened stone veneer

As with all exterior products, siding can be prone to have accumulation of different organic or inorganic substances on its surface. It is therefore important to monitor this on a periodical basis. Maibec strongly recommends that you visually inspect your siding once a year.

Efflorescence is a natural phenomenon that is not the fault of the contractor or the manufacturer. It appears most commonly after a new construction project is completed.

In summary, efflorescence is the migration of mineral salts (lime), causing a white residue, on the surface of the product. It can take up to 5 years for the mineral salts to wash away or become eliminated. Installation of the product during the cold weather months, primarily December to February, can provoke the appearance of efflorescence. If possible, avoid installing during the winter, when the weather is very cold.

The efflorescence will disappear with time and the effect of rain. If you wish to clean efflorescence marks, you can use a dry or damp cloth. You can also use a mild soap diluted according to the manufacturer's recommendations. The use of a water-guard hose (without pressure) is permitted.

WARNING!

- **DO NOT USE** harsh or abrasive detergents.
- **DO NOT USE** pressure washers to clean the siding.
- **DO NOT USE** products containing acids, ammonia, bleach, etc.
- When using a brush to clean the siding, use a soft bristle brush **ONLY** (such as a car brush).

PLEASE NOTE:

Charcoal is the colour most prone to efflorescence.

Several wash cycles may be required to permanently remove traces of efflorescence.

Cleaning is recommended when outside temperatures exceed 15°C.